

## Voith Coupling Service – Service excellence for our customers



**Voith Service excellence:**

- **fast**
- **flexible**
- **competent**

**For excellent service, you need partners with competence and passion. Our customer-oriented service team supports you quickly, wherever and whenever you need us.**

**We are pleased to help you, even in your language. Our service technicians are working worldwide – we are never far away.**

# Comprehensive Service – From One Single Source

Across the entire service life of your machine, we offer Voith Turbo services from one single source – and all this at a speed, quality and availability that can only be provided by a top-class manufacturer like Voith Turbo. Our comprehensive spectrum of services ensures unique customer care in all areas.



## **Help Line – We are competently by your side**

Our experienced regional service outlets are pleased to support you with their expert know-how – 24 hours a day, 7 days a week.

## **Comissioning – To ensure that everything works right from the start**

Our service technicians ensure the trouble-free start of your machine.

## **Follow-up Support – 1:1 support for you on site**

Our professional Follow-Up Support familiarizes you with your coupling.

## **Overhauls – High effect at low expense**

Increased service life of your Voith product by expert overhauls carried out at our facility or yours.

## **Repairs – Fast and reliable**

In emergency cases, our technicians can typically be on your site within 24 hours to provide you with competent support.

## **Exchange Program – Keeps your plant running**

In individual cases we exchange your used Voith unit for a completely overhauled coupling, so that your production can continue.



## Whatever Your Needs – we are Here for You

We are always here for you:  
24 hours a day, 7 days a week.  
Thanks to our worldwide service network,  
we are never far away.

- **fast**
- **flexible**
- **competent**



### **Health Check – All-around diagnosis for the driveline**

Regular health checks minimize the risk of costly production downtimes.

### **Voith Original Parts – reliable – fast – safe**

Original spare parts and wear parts are delivered quickly and ensure reliable operation.

### **Warehousing Concepts – Full availability of important parts**

We optimize your spare parts inventory by targeted stocking of critical spare parts.

### **Training – Advantage by know-how**

We bring your staff up-to-date with the latest Voith technologies and how to utilize them to your best advantage.

### **Modernizations/Retrofits – Always up-to-date**

Tailor-made modernizations of your drives result in considerable increases in efficiency and availability.

### **Service Agreements – For long-term partnerships**

To help you with your long-term planning, we offer regular services at attractive terms.

### **Service for non-Voith products**

Even with fluid couplings from other manufacturers you can still benefit from our expert knowledge.



Voith Turbo GmbH & Co. KG  
Voithstr. 1  
74564 Crailsheim, Germany  
Tel. + 49 7951 32-1666  
Fax + 49 7951 32-903  
coupling-service@voith.com  
www.voith-coupling-service.com

**Give us a call:  
Phone +49 7951 32-1616**

**Voith Turbo –  
Your qualified partner in nearly 100 countries**

Worldwide service centers and  
marketing companies ensure the

close contact to you and enables  
fast and flexible service.



*Voith Coupling Service includes our hydrodynamic start-up components, variable-speed drives and the Fluidrive Couplings product line.*

## Something you can rely on – our service commitment to you

- **Helpline 24/7 worldwide**
- **Spare part quotations within 24 hours**
- **Service technician provided within 24 hours worldwide in case of emergency**
- **In-Stock parts can be shipped within 1 day**
- **Fixed fast lead times for overhauls**
- **Worldwide service outlets**

**VOITH**  
*Engineered reliability.*